

# CHROME WHEEL WARRANTY

## One Year Chrome Finish Warranty

Chrome plated wheels are covered by a one year limited warranty.

### Warranty Policies

The Wheel Girls sole and exclusive obligation under this warranty shall be to replat any subject wheel under the complete discretion of the Wheel Girls, without charge, any wheel which is returned (freight prepaid) after the Wheel Girls examination shows that said product has failed under normal use due to defects in material and/or workmanship. The plating warranty covers peeling and separation only.

The warranty does not cover staining, oxidation, or pitting (corrosion). Exclusions from warranty coverage include, but are not limited to, exposure to harsh chemical agents, accident, curb damage, contact with salt, or physical impact. Driving on salted roads is **NOT RECOMMENDED** as road salts is extremely erosive and **SALT DAMAGE TO WHEELS IS NOT WARRANTABLE**.

### Warranty Limitations

The Wheel Girls will not be responsible for any damage or loss caused by delays, failure, or any consequential damage regardless cause. The Wheel Girls will not be responsible for labor, removal, installation, transportation, or any other charges incurred in the replacement or repair of a defective part.

Rechroming of a previously plated wheel is exempt from this warranty. The warranty period of a rechromed wheel is 90 days and covers adhesion only. Vacuum metalized parts have no warranty.

### This Warranty is Void if

1. The wheel is damaged in transit, or misuse, accident or negligence.
2. The wheel is installed not using the correct procedures, where the chrome finish has been damaged during tire mounting by the use of improper tools or by balancing with clip on wheel weights.
3. Wheels that have chrome finished damage, due to neglect, road salt, salt air (coastal), caustic cleaning chemicals, harsh car washes, or improper wheel care.

### Care and Maintenance of Chrome-Plated Wheels

To preserve chrome plated finish and maintain finish warranty protection, wheels must be reasonably maintained. Clean regularly to remove road film, brake compounds and other corrosive contaminants using a safe non-detergent soap and a non-abrasive sponge. Regular maintenance is particularly necessary in locations where salt and other chemicals are used to condition winter road surfaces as well as coastal areas (salt air). Quality non-abrasive chrome-plated finish may affect finish warranty coverage. Do not use spray on/rinse off type cleaning solutions as they do irreparable harm (etching) to chrome finish and void warranty (caustic cleaning chemicals). Such cleaning solutions cause early onset corrosion.

### Important

All warranty returns that are reviewed by the Wheel Girls Returns Department and found not to be subject to warranty coverage will be returned to the sender without repair or replacement at the sender's expense. The Wheel Girls may be contacted at (714)893-6435.

### NOTICE OF CONDITIONS AND EXTRA CHARGES FOR CORE RETURN

Due to increased cost of maintaining a core bank sufficient to accommodate the growing needs of our customers, we have found it necessary to update our core return policy to that of industry standards.

Be certain to inspect all incoming freight for concealed damages.

Damage must be reported within 5 working days of delivery date. No carrier honors claims past this time frame so

***Concealed damages reported after 5 days is the sole responsibility of the receiver.***

### **CORED RETURNED IN CHROME PLATE ARE SUBJECT TO AN ADDITIONAL \$15.00 PER CORE STRIP CHARGE.**

Cores not returned within 30 days of the original invoice date will be charged at full value. Cores returned after that time will only receive 50% credit.

***Please note: Core values are determined by current manufacturer replacement cost at time of invoice.***

Cores must be straight, with no curb damage, no air leakers, no corrosion or pitting and must be identical to the original wheels sent (including part number).

*No after market reproductions will be accepted.*

It is the responsibility of the customer to return their cores within 30 days.

Cores should be returned with a copy of the original invoice to insure proper credit. Cores should be insured to full value with carrier as damages in return transit are the responsibility of the shipper (customer).

***Please be advised that carriers will deny payment on claims unless the wheels are properly packed.***

Cores returned damaged are subject to a minimum repair charge of \$50.00. If the wheels are not repairable the customer is responsible for the full core value.

Corrosion wheels are not repairable. Due to weight ratings (structural integrity) most damages (bent wheels) are not repairable.

***The customer is responsible for any freight charges when returning cores.***